



ESCOM Electrical Distributors Inc. Return Policy (ES-POL-110)

ESCOM Electrical Distributors Inc. will only accept the return of unused products, in original packaging, within 30 days of the delivery date. All returned products are subject to a restocking fee, and will be decided upon on a case-by-case basis.

An ESCOM Sales Representative must approve all returns and provide the customer with a Return Materials Authorization Number (RMA) prior to the product being brought back. All unauthorized / un-notified returns will be refused and returned to the sender, at their expense. Return freight charges are the responsibility of the customer and ESCOM will not accept COD Returns.

No refund/credit will be issued until an ESCOM Sales Representative has inspected the product and verified that it has not been used, and is in returnable condition.

Items that have been special ordered, custom-built or custom cut (wire) are non-returnable.

If you have any questions or concerns regarding the conditions of this return policy, please contact ESCOM Electrical Distributors Inc. at (780) 955-3726.